



Owner Agreement for Dog Grooming Services

I understand and agree that by leaving my dog(s) for grooming, AllDogs Canine Care Center has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or other dog/animal. I further understand that it is my responsibility to inform the Pet Stylist of any health or medical advisories such as chronic ear infections, skin allergies or any other medical conditions that could affect my pets grooming experience.

I understand that Moles/Skin Lesions/Warts/Tumors/Cysts/Skin Tags or any other skin irregularities that are on or may be on my dog may protrude from the skin and are therefore vulnerable to nicks or cuts during the grooming process. I agree not to hold AllDogs Canine Care Center responsible for any cuts, nicks and/or skin irritations or reactions due to the grooming process.

Initial: _____

MATTING – Matting is very unhealthy and painful for a dog. We DO NOT DEMATT if it is going to cause your dog pain, stress, or ANY discomfort.

I understand that if my dog(s) is severely matted and the pet stylist concludes that brushing out and de-matting is not an option as it may be too stressful, painful, or unrealistic, the pet stylist will end the session and contact me, the owner immediately.

Initial: _____

A shave down or a much shorter cut may be recommended, I understand that AllDogs Canine Care Center will fully disclose and discuss other and all options for my dog(s). If a shave down occurs there is a possibility of nicks and cuts due to the matting and the degree of matting. If a cut or nick occurs during the shave down process, I agree to not hold AllDogs Canine Care Center responsible with the understanding of the risks described therein. I understand that extra time will be required and therefore extra cost will be incurred.

Initial: _____

SHAVE DOWN – If a shave down is required, I understand that my pet will not be able to receive the requested or standard cut. I understand that my dog's fur may be short to the skin and not a regular cut, therefore altering the appearance.

Initial: _____

I understand that I agree to this service that has been thoroughly discussed with me by an AllDogs Canine Care Center staff member. I understand there are no refunds, no store credit and there is a ZERO TOLERANCE POLICY regardless of opinion of the esthetic outcome of my dog having been shaved down due to matting.

Initial: _____

Flea & Tick Control – We recommend all clients use flea and tick prevention, if we find fleas, ticks, or evidence of either we will use the appropriate shampoo and products to treat your dog(s) at your expense.

Initial: _____

Pictures and Styles for Dogs – We want to provide the best possible service for all our clients. However, some expectations are unfortunately out of our reach. We understand that everyone loves a certain breed, a specific cut and style for their canine. We would all love to have our dogs looking like they belong in a magazine or a part of a famous dog show. With this stated, please understand that all dogs are different and not all dog's coats have the same potential as a "show dog". If you bring a picture of a dog that you would like for us to mimic its style, cut, and groom, we will do our very best. We will discuss the style with you, but on the same token we will be honest if it is a style that we are able to achieve or not according to your dog's coat, shape, length, etc. A lot of factors are involved when styling a dog. Just like people, dogs have different textures, oils, lengths, etc. I understand AllDogs Canine Care Center will do all that is possible to achieve the very best goal with my dog's well-being in mind and a priority.

Initial: _____

I understand that AllDogs Canine Care Center will take care of my dog(s) to the best their abilities and by leaving my dog in their care, I give them permission to care for my dog(s) as they feel warranted.

Initial: _____